

Date: October 31, 2025

Subject: End-of-Life Announcement for UniWest US-525M

Dear Valued Customer,

UniWest continually strives to provide the most advanced and reliable nondestructive testing (NDT) instruments available. As technology and component availability evolve, certain legacy products must be retired from active production.

We are writing to inform you that the following UniWest product is now reaching **End-of-Life (EOL)** status and will no longer be manufactured:

- **US-525M** **No longer available**

Support and Service

Although production has ended, UniWest remains committed to supporting our customers who continue to use these instruments. We will continue to offer:

- **Annual calibration services**
- **Repair services**, depending on parts availability and the nature of the repair

Our technical team will make every effort to maintain service support for as long as possible. However, as critical components become unavailable, some repairs may no longer be feasible.

Recommended Replacement: Coming soon in 2026

Contact Information

If you have any questions regarding this End-of-Life notice or wish to discuss upgrade options, please contact us at:

 **(509) 544-0720**

 info@uniwest.com

 www.uniwest.com

We appreciate your continued trust in UniWest and look forward to supporting your NDT requirements for many years to come.